AccelHealth

AccelHealth does not and shall not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, or military status, in any of its activities or operations .

BROWNWOOD

Medical & Behavioral Health
2100 Crockett Drive
Brownwood, TX 76801
325-646-3900

DE LEON

Medical & Behavioral Health
1100 W. Reynosa
De Leon, TX 76444
254-893-5895

STEPHENVILLE

Medical & Behavioral Health
135 River North Blvd
Stephenville, TX 76401
254-965-2810

AccelHealth

Patient Centered Medical Home

Improving Patient Care & Access



www.accelhealthcare.org

What is the Patient Centered Medical Home?

*The **Patient-Centered Medical Home** is not a physical place, but rather a new model of care delivery.*

This model focuses on coordinated care and the strengthening of the **physician-patient relationship**. Each patient has an ongoing relationship with a personal physician who works with a team of health professionals, including nurses, pharmacists and specialists, to ensure everyone is on the same page when it comes to their health.

The **Patient-Centered Medical Home** is intended to provide more personalized, coordinated, effective and efficient care. This is achieved through a high level of accessibility, providing excellent communication among patients, physicians and staff and taking full advantage of the latest technologies.

*The **Patient-Centered Medical Home** emphasizes the following features to ensure patients receive the best care possible:*

- **Patient-centered:** A partnership among practitioners, patients and their families ensures that patients have the education and support they need to make decisions and participate in their own care.
- **Comprehensive:** A team of care providers is wholly accountable for a patient's physical and mental health care needs, including prevention and wellness, acute care, and chronic care.
- **Coordinated:** Care is organized across all elements of the broader health care system, including specialty care, hospitals, home health care, community services and supports.
- **Accessible:** Patients are able to access services with shorter wait times, "after hours" care, 24/7 electronic or telephone access, and strong communication through health IT innovations (Patient Portal).
- **Committed to quality and safety:** Clinicians and staff enhance quality improvement through the use of health technologies and other tools to ensure patients and families make informed decisions about their health.

AccelHealth

Patient Portal

AccelHealth encourages patients in using the patient portal for easy access to health and educational information 24/7. The Patient Portal can be accessed from any computer or mobile device with internet connection.

The Patient Portal allows:

- **Medication refill request**
- **Communication with Provider**
- **Appointment notification**
- **Access to personal records *(medication, vaccines, visit notes)***
- **Statement viewing**

The AccelHealth staff is ready and available to help patients at any time to sign up and access the Patient Portal on your computer or mobile device.